**An Analysis of Classification Algorithms for Credit Card Fraud Detection**

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Table of Contents

[**Literature Review** 4](#_Toc506999175)

# **Literature Review**

Advances in computing and networking have led to a rise in the occurrence of credit card fraud (Quah and Sriganesh, 2008). The author notes that the increase in online banking and online shopping has also led to the increase in credit card fraud. According to the Banking & Payments Federation of Ireland (BPFI) the total number of online and mobile banking payments in 2014 was approximately 64 million (Banking & Payments Federation of Ireland, 2015).

There are numerous ways fraud can be implemented. One instance where fraud can occur is through the use of social engineering (Atkins and Huang, 2013). Social engineering is the process of manipulating individuals into performing certain actions through deceit. Social engineering can take form in a number of different approaches such as emails ,which on first sight appear to have legitimate credentials and therefore the victim trusts this and enters the required information. The exploitation can also occur through phone calls where the fraudster claims to be someone else generally from a large reputable organisation and ascertains the victims information that way.

Another way credit card fraud can occur is through counterfeit cards (Ghosh and Reilly, 1994). The authors notes that due to the difficulty in counterfeiting credit cards, this approach is more systematic. Another systematic approach documented by the authors is fraudulent applications for credit cards where the fraudster gains access to the victim personal details and requests a credit card using his/her details.

Many financial institutions now use data mining and machine learning to assist there existing measures for fraud the detection. (Ghosh and Reilly, 1994) state that financial institutions have, in the past, detected fraud simply by noting discrepancies in the fraudsters handwriting. In cases where the fraudster has access to a credit card these institutions rely on spotting transaction irregularities. Due to the increasing usage of online banking and payments as outlined previously, these financial institutions rely heavily on machine learning algorithms to alert them to any unusual transactions patterns.

(Ghosh and Reilly, 1994) designed a system which uses a P-RCE Artificial Neural Network (ANN) to classify fraudulent accounts for Mellon Bank. This ANN is a three layer feed forward neural network that makes two passes of the training data and then produces a fraud score.

Their system combined 50 variables to produce 20 features that were then passed to the ANN for account classification. As there were fewer fraudulent transactions than valid transactions, the authors ensure that all fraudulent transactions were included in the sample for training the ANN. When tested using two million transactions, the system vastly improved the fraud detection measures currently in place in Mellon Bank by only requiring a review of 50 accounts per day as opposed to reviewing 750.

Although fraudulent accounts and transactions can largely be classified by data mining and machine learning techniques, there is still a requirement for human verification (Quah and Sriganesh, 2008). Instead of reviewing hundreds or thousands of accounts of transactions, banking personnel only need to verify the accounts or transactions that are flagged as fraudulent by their data mining or machine learning model making the whole process more efficient.

(Quah and Sriganesh, 2008) outline a system for real time fraud detection that uses a neural network to cluster accounts as genuine or fraudulent. In essence the authors have implemented a clustering algorithm such as K Nearest Neighbour (KNN) using a form of ANN that allows for more dynamic relationships in the data.